

MFSA

MALTA FINANCIAL SERVICES AUTHORITY

Note for Information

Amendments to Insurance Rule 30 of 2012

The MFSA is amending the templates set out in the Annex to Insurance Rule 30 of 2012 to reflect the new requirements published by the European Insurance and Occupational Pensions Authority.

As a result of these new requirements, the third table included in the template on Complaints Reported by Insurance Undertakings, entitled “Number of complaints by firm type in reporting period” is being deleted.

A new title, “Appendix I” will be added to the template entitled “Complaints Reported by Insurance Undertakings” and a new Appendix II entitled “Variations in Complaints relating to insurance undertakings” will be added to Insurance Rule 30 of 2012.

Appendix II requires insurance undertakings to submit further information on the nature of complaints received by undertakings.

Insurance Undertakings are reminded that the templates are to be submitted to the Authority by the 28th February 2014.

The amendments to Insurance Rule 30 of 2012 shall come into force on the 3rd February 2014.

Communications Unit
Malta Financial Services Authority

30th January 2014